

Paula Wilson

From: MARKLEY, JIM <JIMM@cdaid.org>
Sent: Thursday, November 10, 2011 5:12 PM
To: Paula Wilson
Cc: *WATER DEPT
Subject: IDAPA comments

Paula,

The City of Coeur d'Alene Water Department would like to provide written comments on the proposed language changes to IDAPA that deal with requiring public notice both during and following a depressurization incident event even when the water quality testing shows that there has been no water quality issues following the repressurization. Additionally, the proposal says that the follow-up notice will occur when "*determination by the Department that the supply is safe, the system shall re-notify the public that the supply is safe for consumption*" without providing standards as to what "*safe for consumption*" means.

In the Coeur d'Alene system, all affected customers are notified of depressurization incidents as soon as possible. We give notice 24 hours in advance for planned shutdowns and in emergency situations as soon as the water system has been stabilized. We go door to door to give notice. If a customer is home we speak to them directly and if they are not we leave a door hanger with pertinent information. Once our work is complete we conduct the required water quality tests. If we ever had a situation where the results of these tests indicated that there was a problem, we would provide re-notification with instructions to the customer on how to proceed.

We do feel, however, that a second notification where there are no water quality issues is unnecessary and a waste of resources that prevents us from serving our customers in other ways. Including this additional notification would not better serve the public.

We respectfully recommend that the policy only require a second notice when there have been failing water quality tests.

Jim

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